Dear Guests,

we know that you are as excited as we are to welcome back travel, even if it looks a little different these days. That's why Lindos Sun Hotel has partnered with Ecolab, to help deliver a carefree stay for our guests with the creation of the Lindos Sun "Stay Clean & Safe" program.

Using the same quality brands trusted worldwide, Lindos Sun "Stay Clean & Safe" builds on our already rigorous cleaning standards to provide a complete peace of mind when you stay with us.

Lindos Sun Hotel has adopted all Health & Safety measures, applying the sanitary protocols issued by the Greek Health Ministry in all our hotel areas and services, starting from the guest rooms to the restaurants, back-office spaces and all public areas.

As mentioned above, our collaboration with Ecolab ensures effectiveness against viruses and bacteria in addition to environmental protection with eco-friendly products.

Lindos Sun "Stay Clean & Safe" program details below:

Staff

- Weekly Covid-19 testing of all our Staff
- Temperature taken daily
- Weekly training sessions of all our staff regarding health & safety protocols and application monitoring by the supervisors
- Specific training on how to detect and handle a possible Covid-19 case
- Mandatory use of face mask by all staff in all hotel areas



Public Areas

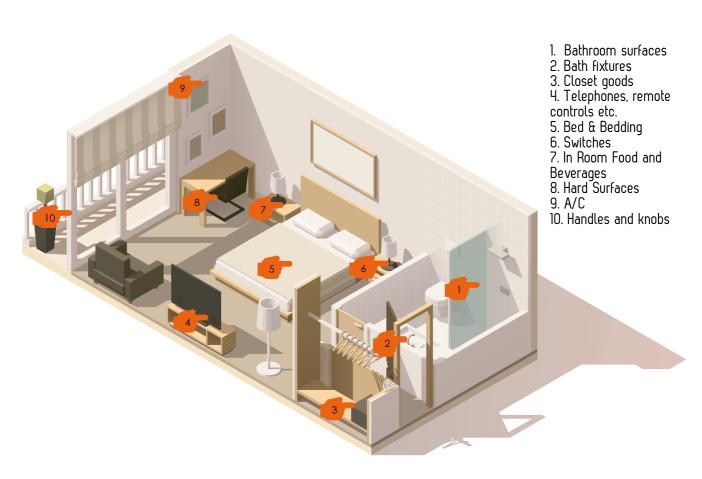
- Thoroughly cleaned and disinfected with specific sanitizing products
- Frequent surface disinfection
- Hand sanitizing stations in all hotel areas
- Use of mask mandatory for all guests

- Social distancing guidelines
- Constant natural ventilation in all hotel areas
- Arrangement of furniture to ensure correct social distancing



Guest rooms

- Room service will deliver your order at the door without entering the room
- Guarantee of correct function and cleanliness of air-conditioning units
- Fabrics and surfaces in the guest rooms are steam cleaned
- Additional thorough disinfection of the 10 most used points in the room (see image below):



Front Desk

- Protective plexiglass on Reception Desk
- Possibility of web-check in on our website (<u>www.lindos-sun.com</u>)
- Express check-out (to be requested at check in)
- Possibility of receiving final hotel invoice via e-mail

- Temperature taken on arrival
- Guest Room Key disinfection in UV Box
- Contactless payments
- Medical kit available in the event of COVID-19 case
- Personal protection kits available for guests



o Restaurants-Bar

- Staff is provided with personal protection equipment
- Cleaning and disinfection of tables and sitting after each use
- Use of digital menu
- Table distancing complying to National Health Ministry directions
- H.A.C.C.P certified





^{*}Government guidelines might change. This list will be updated accordingly.